



Challenge Course Manager Certification

7266 SW 26th Avenue • Portland, Oregon 97219
503.452.9451 phone • 503.452.1521 fax
info@teamsynergo.com • www.teamsynergo.com

As the challenge course industry continues to develop and change the demands placed on challenge course managers has increased. Today's challenge course manager needs to be prepared to handle a variety of situations in a wide range of settings. Managers must possess the technical knowledge necessary to ensure the safe operation and maintenance of high and low challenge course elements. In addition, they are expected to have the skills necessary to manage risks, develop policies, supervise staff, and other related functions.

The Challenge Course Manager Certification, provided by Synergo, is designed for managers to further their education by obtaining the skills and knowledge needed to manage a challenge course. These certifications align with the ACCT Practitioner Certification Standards. Synergo has been reviewed and accredited to offer these certifications as an ACCT Professional Vendor Member (PVM).

Skills Covered:

Participants need to fully meet the skills and be able to apply them in most circumstances as well as in complex situations. The Challenge Course Managers certification training will cover the following areas:

Core Competencies

- Design and develop policies, procedures, and programs that align with the philosophy, and ethical standards that drive the group they are working with
- Develop an awareness of appropriate knowledge of personal abilities and shortfalls as they pertain to challenge course management
- Understand the certification model, use a portfolio, assist staff with their portfolios, and receive continuing education in the field
- Have an understanding of their course and how to maintain its safety through inspections, documentation, and maintenance

Technical Competencies

- Care and maintenance of challenge course elements and equipment
- Rappelling, belaying, access climbing, and rescues
- Challenge course policies and procedures, industry standards, local operating procedures, risk management

Management Competencies

- Communicate effectively with staff and clients
- Conduct needs assessment of groups, programs and staff
- Staffing appropriately
- Marketing
- Development of long range plans and goals

Hours:

This is a 30 hour training. Training is spread out over 3 days. Testing will take place on a separate date after the training.

Other Details:

- This is a 5 year certificate
- Valid First Aid and CPR certifications need to accompany this certificate and be kept up to date
- Minimum age for this certification is 21 years old on the date of certification completion
- Level II certification (or equivalent) is required to take the Challenge Course Manager Certification
- Five hundred diverse documented hours (in the facilitator's portfolio) in facilitation and management is required before taking the Challenge Course Managers Certification

Training Cost: \$525

The cost of the training includes all training materials, meals and lodging.

Testing Cost: \$100

Testing cost does not include meals or lodging.

For information on times and dates & to register:

Please contact Lindsay James at Lindsay@teamsynergo.com or 503-452-9451